



# Support and Connect Project

The aim of the Rural Support and Connect project is to enable the community to enjoy a better quality of life through the community minibus facility and the handy person service.

This project will run until March 2019 and will be evaluated throughout. We are seeking volunteer drivers to support this project.

## Contact

**Address | Raebhat House  
Shawbost  
HS2 9BD**

**Tel | 701 225**

**Email | [admin@horshader.com](mailto:admin@horshader.com)**



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## The Minibus Service

The rural transport service is a door to door service which is not provided through scheduled bus services, on a non-profit basis, enabling members to have access to services and amenities which they would otherwise not be able to access.

Fully wheelchair accessible.

Equipped with an on-board mounted electric /hydraulic wheelchair lift.

The project will provide a part time driver for 5 days a week – Mon – Fri and with sufficient volunteer drivers we may be able to provide a service out with these times.

The minibus is also available to members of the public and community groups.

We aim to provide a flexible service and welcome any suggestions.

We can pick you up from your home and take you to

- Surgery & optician appointments
- Medication collection
- Airport for mainland hospital appointments
- Shawbost Primary School
- Friday run to Stornoway + collect Nicolson school children
- Provide additional services with volunteer drivers
- Provide a dial-a-bus service at certain times throughout the day (longer journeys would need a minimum passenger number)

Some journeys will be booked on a first come first served basis.

### Who can access the service?

Anyone who is a member can access the service, however priority will be given to the most vulnerable members of the community.

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### **How can I access the service?**

Complete and return the membership registration form with a fee of £5.00 per household.

Some journeys will be booked on a first come first served basis. Standard fares will be charged to individuals.

### **Hiring the minibus?**

The minibus can be hired with or without a driver (see conditions below) for any event parties, sports events and group excursions.

Drivers must have a full and clean driving licence and hold a D1 and MiDAS certificate and be over 25 years of age and under 70 years. Horshader can assist with training costs for MiDAS and MiDAS refresher courses if unemployed or involved on the volunteer rota.

The bus can be hired anytime when it is not in use. Please contact the office for details on availability.

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## Hire Fees

	Members		Non-Members	
	One-Way	Return	One-Way	Return
Horshader Area	£0.60	£1.20	£1.20	£2.40
North Shawbost	£0.60	£1.20	£1.20	£2.40
Bragar	£1.20	£2.40	£2.40	£4.80
Arnol	£1.20	£2.40	£2.40	£4.80
Barvas	£1.80	£3.60	£3.00	£6.00
Carloway	£1.80	£3.60	£3.00	£6.00
Borve Surgery	£2.40	£4.80	£3.60	£7.20
Stornoway	£5.40	£10.80	£7.80	£15.60
Airport	£6.60	£13.20	£9.00	£18.00

Hire Costs	Duration	Members	Non-Members
Hire with Driver	Hourly Rate	£10.00*	£20.00*
Hire without Driver	Hourly Rate	£7.00*	£14.00*

Duration	Members	Non-Members
½ Day with Driver (4hrs)	£25.00*	£50.00*
½ Day No Driver	£15.00*	£30.00*
Full Day with Driver (8hrs)	£50.00*	£100.00*
Full Day No Driver	£30.00*	£60.00*

\*Prices Exclude Fuel Cost + VAT

## Volunteer Drivers

The service will continue to run in evenings and weekends with the assistance of volunteer drivers (aged between 25-70, in possession of a full & clean UK drivers licence with category D1, MiDAS certificate)

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## The Handy person Service

### What is the service?

The project employs a part time handy person to carry out basic DIY in the community, especially for the most vulnerable, to help them enjoy a better quality of life and remain as independent as possible for as long as possible.

For example, we can do:

- Fence painting
- Take in coal or peat
- Cut your grass/strim
- Minor household repairs

### Who can access it?

Anyone who is a member of the project can access the service, however priority will be given to the most vulnerable members of the Horshader Community.

### Apply for a registration form

Complete and return the form to us with the small membership registration fee of £5.00 per household.

### How do you access it?

Please contact the office and let them know the service you require and they will schedule the job. This service will be available on a first come first served basis.

### Costs involved:

Those of pensionable age or with a recognised medical condition will be charged £5 per hour, otherwise the services will be charged at a rate of £10 per hour.

### How do I pay?

Payment can be made to the office during office hours or by post. Invoices can be issued subject to prior approval.

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